

# Questions to Ask Supported Employment Providers

1. What are the eligibility requirements for services?

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2. How do I apply for services? \_\_\_\_\_

3. Does your agency have a waiting list? If so, how long? \_\_\_\_\_

4. What service do you provide?

a. Assessment Yes \_\_\_\_\_ No \_\_\_\_\_

b. Job development Yes \_\_\_\_\_ No \_\_\_\_\_

c. Job support Yes \_\_\_\_\_ No \_\_\_\_\_

d. Training classes Yes \_\_\_\_\_ No \_\_\_\_\_

i. Specify type(s) \_\_\_\_\_

ii. Are they group classes? \_\_\_\_\_

iii. Are they individual classes? \_\_\_\_\_

e. Transportation Yes \_\_\_\_\_ No \_\_\_\_\_

i. Type of transportation \_\_\_\_\_

f. Community recreation Yes \_\_\_\_\_ No \_\_\_\_\_

g. Community access Yes \_\_\_\_\_ No \_\_\_\_\_

h. Advocacy Yes \_\_\_\_\_ No \_\_\_\_\_

i. Other \_\_\_\_\_

5. Are your services time-limited? Please explain.

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6. Are there ways your agency and local schools can work together to ensure a smooth transition?

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7. If I need job accommodations or assistive technology, do you provide these services? Specify types

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8. If I graduate with a job, would it be easier to provide services than if I still need support to find and learn job? \_\_\_\_\_

9. How many staff work in your agency? \_\_\_\_\_

a. How many clients does each staff member have? \_\_\_\_\_

10. What if I lose my job? Will I stay with your agency? \_\_\_\_\_

11. How long does it generally take to assist someone in getting a job? \_\_\_\_\_

12. What is the average pay for clients who get a job through your agency?

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13. What is the retention rate in jobs for clients who get jobs through your agency?

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14. Does your agency work with anyone interested in working regardless of his / her disability?

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15. Does your agency provide support before 9:00am and after 5:00pm? On weekends?

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16. Does your agency find permanent jobs in the community?

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17. Does your agency determine what a good job is for clients?

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18. How does your agency terminate services?

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19. Does your agency provide benefits counseling (if I receive social security income (SSI) or social security benefits (SSD) (<https://www.social-security-disability-claims.org>)? Yes \_\_\_\_\_ No \_\_\_\_\_

20. Does your agency look at advancement in jobs beyond entry-level work?

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21. How do you obtain input and maintain communication with the client and family members?

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22. Can I get a tour of your agency?

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23. Can I talk with some individuals with disabilities who have used your services?

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24. Do you have literature?

a. Brochure

b. Website \_\_\_\_\_

c. Other literature \_\_\_\_\_